



1. Why this privacy policy?

1.1. This is the privacy policy of Scylla Seafood Group. Our company details can be found in article 3 below. This policy applies to the processing of your data by Scylla Seafood Group in general, including the processing via our website available at www.scylla-seafood.be.

With this policy we try to inform you about this in a transparent way. We recommend that you read this policy carefully. You can consult this policy at any time under the 'Privacy Policy' section on our website.

For questions or requests you can always email to contact@scylla-seafood.be.

1.2. Attention! This policy does not cover the privacy policy of third parties or of websites or applications referred to via hyperlinks on our website.

1.3. We can change this privacy policy at any time. Therefore, consult it regularly. The amended privacy policy will be announced on our website.

1.4. This privacy policy is subject to Belgian law. Only the Rechtbank van Koophandel Gent: Oostende have jurisdiction in the event of a dispute.

2. Who is responsible for the processing of your data?

2.1. We (Scylla Seafood Group). We are the so-called 'controller' to put it in a difficult word. This means that we determine the purpose and means of the processing and guarantee the lawful and correct processing of your data.

3. How can you contact us?

Company name & legal form:
Scylla BV

Trade/brand name:
Scylla Seafood Group

Registered office:
Haringstraat 142/144 8400 Oostende

Company number (VAT):
BE0641819702

Email:

contact@scylla-seafood.be

Hyperlink website:

www.scylla-seafood.be

You can contact our Data Protection Officer at jb@viswarenbonnet.be

4. Which data do we process from you and how?

4.1. Scylla Seafood Group processes the following data from you:

- Identificatiegegevens:
 - Naam, voornaam
 - Geboortedatum
 - User login
 - Adres, woonplaats
 - E-mailadres
 - Telefoonnummer
- Gegevens onderneming
 - Naam onderneming
 - Zetel
 - BTW Nummer
- Persoonlijke kenmerken:
 - Geboorteplaats
 - Geslacht
 - Burgerlijke staat
 - Nationaliteit
 - Beroep
- Financiële gegevens:
 - Bankrekeningnummer
 - Nummer kredietkaart
- Opleiding en vorming:
 - Studies / diploma's
- Beroep en betrekking:
 - Huidige betrekking / functie
 - Evaluaties
- Lidmaatschappen
- Beeldopnamen:
 - Foto's
 - Video's
- Vrijtijdsbesteding en interesses
- Leefgewoonten
- Agendaplanning en activiteiten
- Fysieke gegevens

- Bijzondere categorieën:

Gezondheidsgegevens (lichamelijke gezondheid (medisch dossier, behandeling, handicap of gebrek, dieet etc., psychische gezondheid (medisch dossier, diagnose-informatie, behandelingen etc.)), gegevens met betrekking tot de zorg)

Gerechtigde / strafrechtelijke gegevens (verdenkingen en inbeschuldigingstellingen, veroordelingen en straffen, veiligheidsmaatregelen)

Gevoelige gegevens (raciale of etnische gegevens, gegevens over het seksuele leven, politieke opvattingen, lidmaatschap van een politieke partij, politieke functies etc., lidmaatschap van een vakvereniging, vakbond of gelijkaardige groepering, filosofische of religieuze overtuigingen, genetische gegevens, biometrische gegevens
Rijksregisternummer / sociale zekerheidsnummer

- Andere categorieën: [aan te vullen].

- Electronic data:

Device information, log file information such as IP address, browser and operating system

External websites

Visited pages (and date and time of connection moments)

Cookies

4.2. Scylla Seafood Group can receive your data directly from you (e.g. because you provide them via the contact form on the website, e.g. when you request a quote or e.g. with online orders via the website), or indirectly via third parties.

Scylla Seafood Group can receive and process your personal data in the context of the agreement with you, (e.g. when you place an order online or have a delivery carried out), when you contact Scylla Seafood Group for information (by telephone, in writing or via the website) or via cookies on our website.

Scylla Seafood Group may also receive your data via third parties or affiliated companies of Scylla Seafood Group.

5. Why and on the basis of what do we process your data?

5.1. Scylla Seafood Group processes your personal data for:

- **Execution of agreements / sales products / delivery services – customer management:**

We process your personal data in order to contact you, to be able to process any questions you may have and to provide you with the necessary information about our products and/or services, promotions, discounts, our website or other information related to our activities .

We also process your personal data for managing our customer files, executing and following up online orders, deliveries, collections, payments, administration, invoicing and accounting.

We process your data in the context of the execution of the agreement with you as a customer (sale of products and/or delivery of services).

The processing of your data for these purposes is necessary for the preparation and execution of the agreement. If you do not provide us with certain data, such as your identification data or financial data, which we need in the context of the agreement, we cannot serve you, process or execute your order(s) and/or do not provide you with products or services. provide services.

- **We can process your data to optimize our products and/or services.**

For example, Scylla Seafood Group can contact you to place a review on our website. This is possible on the basis of your permission or our legitimate (commercial) interests, which if necessary outweigh your (privacy) rights or interests.

- **Ensuring an optimal functioning of our website:**

When you visit or consult the website, we may process certain electronic data, such as cookies and IP address (see article 4.1 above). Cookies facilitate the interaction between you as a visitor and our website and are used to improve the user experience and to collect statistics among visitors to our website. Cookies also ensure that your personal settings and preferences are saved or that image and sound material can be played. Certain cookies may be placed by a third party, e.g. Google Analytics, to measure the use of our website.

More information about the use of cookies can be found in our cookie policy:
<https://www.scylla-seafood.be/nl/cookie-policy>.

- **Direct marketing:**

Your data may be used for direct marketing. This is sending information about our products and/or services or other information that could be interesting or useful to you via our newsletter or other means.

If you are a customer with us, this is possible on the basis of our legitimate interests in doing business which, if necessary, outweigh your (privacy) rights or interests. If you are not a customer of ours, we need your prior consent (e.g. by registering via our website). If necessary, your consent is free and you can withdraw it at any time.

- The transfer to our partners, service providers, suppliers and/or other contracting parties of Scylla Seafood Group for the implementation of the foregoing points.
- Compliance with applicable law.

5.2 The processing of your data, whether or not on or via the website, is not the subject of so-called 'automated individual decision-making' or of profiling.

6. Who else receives or processes your data (besides Scylla Seafood Group)?

6.1. Your data will in the first place also be processed by our partners, service providers or suppliers with whom we work together in the context of the sale of our products and/or

services. Furthermore (e.g. our web administrators, IT partners and network administrators) can also process your data in the context of your visit and use of our website. Also (e.g. companies that provide payment services, marketing services or analytical services to Scylla Seafood Group) may process your data in this context.

6.2. Other companies may also process your data in the context of our activities, such as our bookkeepers, accountants, auditors, insurance brokers, insurers, legal advisors or other service providers.

6.3. We are not responsible for the processing of your data by third parties who do not do this on behalf of Scylla Seafood Group, but who are responsible for it themselves.

6.4. Scylla Seafood Group may be obliged to provide or process your data on the basis of a legal obligation resting on it and/or following a request to do so from supervisory authorities or government bodies.

7. How long do we keep your data?

7.1. We will not keep your data for longer than necessary for the purposes as described above in Article 5, unless special legal provisions apply to their storage or processing.

7.2. For example, we will keep your data in the context of the delivery of our products or services for a maximum of 10 years after the end of the agreement (this is the limitation period for contractual claims).

Different terms apply for certain other data. Certain social documents related to For example, we will keep personnel for 5 years and certain accounting and tax documents for 7 years. We will keep the data of applicants for up to 3 years after the application, unless we need the data to defend ourselves against a possible claim (e.g. regarding discrimination in the recruitment process), in which case we can keep the data for up to 5 years.

For other specific data, specific legal retention periods may also apply. In any case, the principle applies that we do not keep your data longer than necessary.

8. What are your rights?

8.1. You have the right to information about the processing of your data. This will be communicated to you via this privacy policy. You can also always request us to provide additional information.

8.2. You have the right to request us to:

- access to your data.
For this you can get one copy of the requested information free of charge. If you request additional copies, we may charge you a reasonable fee for this as an administrative cost.
- improvement of your data (if necessary);
- deletion of your personal data if:
 - the processing of those data is no longer necessary for the purpose or purposes for which they were processed by us;

- you have withdrawn a previously given consent;
- you object to the processing by us;
- the personal data would have been unlawfully processed by us;
- this is necessary to comply with a legal obligation;
- the personal data would have been processed in connection with an offer of online services to children.
- limitation of processing relating to you.
You have the right to obtain restriction of processing if you:
 - disputes the accuracy of the data we have;
 - the processing is unlawful and you object to the erasure of the personal data and request the restriction of its use instead;
 - we no longer need this information, while you still need this information for the establishment, exercise or defense of legal claims; or
 - Pending an answer to the question whether the legitimate grounds of Scylla Seafood Group outweigh yours or your (privacy) rights if you have objected to the processing on the basis of our legitimate interest.

8.3. You have the right to object to the processing of your data.

You can object at any time and free of charge to the processing of your data for direct marketing. This can easily be done by letting us know via contact@scylla-seafood.be or 0032473654166 and/or by unsubscribing on our website. This can also be done via the mailings themselves (the option to unsubscribe is always provided at the bottom). You will then no longer receive newsletters from us.

8.4. You have the right to portability of your data (to another controller). This is only possible if the processing by us is based on your consent or if the processing is carried out via automated processes.

8.5. If the processing of your personal data is based on your consent, you have the right to withdraw your consent at any time.

8.6. You also have the right to lodge a complaint with the Data Protection Authority (Drukpersstraat 35, 1000 Brussels – T: +32(0)2 274 48 00 – E: contact@apd-gba.be). In case of a complaint you can always contact Scylla Seafood Group yourself: contact@scylla-seafood.be or 0032473654166.

8.7. The exercise of your rights, as set out above, is always subject to the requirements and conditions as determined in the applicable legislation (such as the General Data Protection Regulation (the so-called 'GDPR')).

8.8. To exercise your rights, you can simply send a request to Scylla Seafood Group at contact@scylla-seafood.be. You must identify yourself sufficiently. If we have reasons to doubt your identity, we may ask you for additional information that is necessary to confirm your identity. We will usually ask for a copy of your identity card to verify who is actually submitting a request.

Questions? Feel free to contact us by email: contact@scylla-seafood.be or telephone: 0032473654166.